15 July 2020

Dear All

**WE ARE VERY EXCITED TO ANNOUNCE THAT WE ARE OPENING!**

The doors to Oxley Sports Centre will finally be able to open on Monday 27 July from 6am. We are very excited to be back up and running and very much looking forward to welcoming you back.

We have made a number of changes since you were last in so I would like to make you aware of what they are and how you can continue to enjoy your visit to Oxley.

**Restrictions due to social distancing and reduced capacity:**

* ALL Activities including swimming and the fitness suite will need to be booked online prior to you turning up to the Centre. You will need your email address and PIN number to book on our website. If you do not have a PIN or can’t remember it please email **info@oxleysc.com** and we can send it to you.
* Swimming and the fitness suite will have to be pre booked and sessions will be one hour long, due to the numbers being limited in each area, this allows as many people as possible to attend throughout the day.
  + Pool capacity – 15
  + Fitness suite capacity- 10
  + Class sizes – dependant on location but max of 15
* To make it fair for all, members will only be able to book 3 days in advance, leisure card holders 1 day in advance and non members on the day (as previous)
* You will only be able to book one activity per day
* The Pod will only be operating a takeaway service on a reduced menu for the time being
* The Treatment room opening up in August – Joy will be contacting her customers on her list first before any new customers can book in

The Class Timetable has changed to adhere to the social distancing guidelines. There are a limited number of classes on offer for August but it is hoped that this will increase over time when the situation improves. Please follow this link for the new class timetable [www.oxleysc.com](http://www.oxleysc.com).

The new pool timetable can also be found via our website. Timetables and capacities may change with demand and as social distancing guidelines change. This could be on a week by week basis.

**Prior to attending the Centre**

* If you are feeling unwell or have any symptoms of Covid 19, please do not attend and cancel your booking.
* Please make sure you arrive ready for your activity, gym kit on and ‘beach ready’ with your swim costume under your clothes for the pool. The changing rooms will only be for those using the pool
* Our access control system is now up and running so you will need your new key fob that you were issued with before we closed. Swim school members will have been issued a card not a key fob. This will allow you to just swipe into your class or door to access the changing rooms or gym.
* If you do not have one you will need to ring reception and arrange an appointment to issue you with one.
* Please bring your own mat for classes to eliminate the need to clean and sanitise the mats between classes

**Access to the Centre**

* If you have booked a class that is normally held in the dance studio you will be directed to the Merritt Centre in the school (the School have very kindly offer us the use of the Centre until September so we are able to maintain maximum numbers in the studio classes)
* If you have booked an appointment at reception or have a query then you will go to the main reception door on the right hand side.
* There are 2m distancing lines for those queuing for reception
* You will be able to access the centre via 2 separate entrances as previously stated above

**One Way system**

* There will now be a one way system in place from when you walk in from the car park.
* If you have booked your activity you will need to follow the path to the left and access the centre via the stairs and then straight to the left hand entrance door
* If you need to go to reception then stay on the right hand path as you would normally access the centre
* If you need to access the Pod please stay in the left hand lane
* **Once inside the centre you will be directed left:**
  + To access the sports hall go directly to the sports hall
  + For the fitness suite please use the main stairs
  + To access the changing rooms please go directly to your changing room
  + There is a queuing system in place for the Pod
* **Leaving the building after your activity**.
  + From the sports hall you will directed out of the far left hand fire exit and then turn left back towards the car park
  + From the fitness suite you will be directed to the fire exit door and along the path, parallel to the astro, towards the car park
  + On leaving the changing rooms you will need to turn left as you exit the door and follow the main stairs towards the gym and then turn right towards the back door and along the path towards the car park

**What’s new and What’s out of action?**

* There will be lots of new signage informing you on what to do and what to avoid doing along with directional posters.
* Hand sanitising stations are located around the Centre to encourage you to remember to wash and sanitises your hands regularly
* The hair dryers and the spinner in the changing rooms are no longer available
* Some equipment is out of action in the fitness suite for spacing and hygiene reasons
* The water fountains are also out of action
* Please book an appointment if you have not received one of our new fobs (this can be done via our online booking system)

**The Pool layout**

* The pool will only cater for 15 swimmers at any one time
* There will be no spectator facilities
* There will be new lane etiquette for all lanes. Please adhere to the rules as these are here for everyone and help keep you swimming
* There will be 2 big lanes, slow and medium and 2 small fast lanes in the middle.
* All lanes will go in a clockwise direction
* There will be no resting at the end of the pool but if you need to rest, please vacate the pool and sit well away from the end.
* There is a hand sanitise station on poolside
* The lifeguards will blow a whistle at the end of each session to indicate to the swimmers to leave the pool.
* We will encourage people to enter the pool from the deep end and exit via the shallow end (any weak or non swimmers will be able to enter by the spectator shallow end)

**The Fitness Suite**

* The number of customers in the fitness suite has been reduced to 10, allowing for social distancing.
* You will still be able to book an induction and reviews will be available over the phone.
* Some pieces of equipment have been taken out of action or removed for safety
* There will be a one way system in operation.

This situation is changing regularly and we will continue to review the guidelines and ensure we are adhering to them. Updates will be available on our website and social media platforms.

Please note that the situation will change again in September when the School returns, but we will make sure that we keep everyone up to date as and when we know what is happening. Bear with us for the coming months it is all new to us as much as it is new to you and we are trying our best to accommodate everyone whist keeping everyone safe.

I look forward to seeing you all very soon.

Samantha Kirk

Centre Manager